

## Recently Implemented Rules Editor-In-Chief Bobo Kobo

Proposal 345 by Jonah passed in a nine to one vote. As a result, Crorem's soul is now contained within Nomic VII, and Nomitron can gain citizenship.

Proposal 346 by Crorem passed in a nine to zero vote. The party alignment chart now includes the indicator puck, and parties can propose and attempt to pass motions in parliament.

Proposal 347 by Dawndishsoap87 failed in a seven to one vote.

## Current Proposals Editor-In-Chief Bobo Kobo

Bobo Kobo is proposing the rule 303 be repealed.

Alec is proposing that rules gain an orbit quality. All rules will start with a boosted orbit unless otherwise stated. As the weeks pass, the orbit will go from boosted to decaying to critical, and then finally the rule will crash land. Crash landed rules still exist but cannot be imposed on the game in any way.

## Current Events Editor-In-Chief Bobo Kobo

The new champion this turn is Greypanda13.

The next Freelance Journalist is Alec.



Rescue Dog #0004 Crorem

## Op-Ed: *The Pharmacy* Bobo Kobo

For the past twelve years, I have been an insulin-dependent diabetic. For ten of these years, I have not had major trouble getting insulin. For the past two of these years, it seems that insulin is harder to get than anything else on the planet.

For reasons that I hope are obvious, I will not be naming the pharmacy that has tortured me since September of 2022.

I had weeks where they would delay and delay until I showed up and they could give me one or two of the twelve pens I needed. I could never get a full prescription and I could never get it on time.

On one occasion, I filled my prescription to a pharmacy nine hours away from me so that my aunt could mail it to me, because that was faster than continuing to wait. She paid an egregious amount, and I didn't order shipping from the pharmacy itself because whoever I spoke to on the phone there told me that it would be an even higher price. Later, as it turns out, this is completely unfounded and untrue, and their shipping is free.

You might be saying to yourself now, *free shipping? Why don't you try that?*, but I am here to tell you that their shipping system is not only worse but it's not even run by humans.

I tried this shipping method and it turned into a complete nightmare. I picked their free shipping option and then waited. I wasn't getting any notifications about my prescription, and so I assumed all was well. The day that it was supposed to arrive, I went to check the status of it in the pharmacy's app. There was no prescription. There wasn't a status, there wasn't a receipt, nothing. After searching through my emails and my voicemails and my texts, I found nothing. I had to call customer service.

The woman I spoke to must have been an actual angel. She was shocked and appalled on my behalf. As it turns out, their shipping system is run by a computer. The computer saw my prescription, checked to see if the warehouse had insulin, and rather than sending me a delay message upon seeing that they did not have it, it just deleted my order. It didn't tell anyone. It just erased the order from the system. The customer service representative ended up putting my order back into the system and told me to wait a couple days to see if it would really go through. It did, but because of shipping times, it took another week for it to arrive. All in all, I waited two weeks for a prescription that I desperately needed. Now I understand why this service is free.

I have a plethora of other stories like this, and so do other diabetics I have spoken to about this pharmacy. I could tell you about the time that a pharmacist told me it was my fault for filling the prescription to the wrong store (how could I have known it was the wrong store?), or about the time that I decided to try and fill my prescription early as had been suggested to me and that broke their system and I had to call my doctor to send in a new prescription, or about the time that a pharmacist told me that my prescription was written incorrectly (it was not, they just couldn't understand why I was getting pens of insulin and not vials, and I had to explain why), or about any of the other times they've straight up been rude to me.

I'm a human being and I understand that working in a customer service job can be difficult, but when your business is one that will literally kill people if it's done wrong, you would think more care and effort would be put into it.

On the 18th of September this year, I tried to get in contact with the pharmacy. I was on hold with said pharmacy for about 55 minutes, and then the call ended. I then called again while preparing to drive there, and about 20 minutes in (when I was approaching the building), a woman picked up. The following is a paraphrased transcript of the conversation.

"I am wondering if you have Novolog in stock?"

"What medication are you looking for?"

"Insulin."

"What KIND of medication are you looking for I need to know"

"Insulin?"

"PENS OR VIALS"

"Oh. Pens."

"Generic or brand name?" (Novolog is the brand name.)

"Novolog insulin"

"I need the brand name so that I know if it's the right prescription for you for your insurance and everything."

"Yes. I'm looking for Novolog. It's the one in an orange box,"

"Okay I will go check it will take a few minutes."

"Okay"

*A couple minutes of loud popping noises and distant conversation pass*

"How many do you need?"

"I need 12 pens but I would like literally any amount you can give me even one pen for a parietal prescription because I am out and have been for a couple of days"

"I have that. Did you need anything else?"

"No that was-" *She hangs up on me*

When I finally went inside, I spoke to a different woman. She too had to go in the back and said the system said they were out of stock because no one had asked what they had gotten in over the weekend. She filled my prescription between other customers.

I would have been satisfied if it had not been week three of this specific debacle. I submitted a request to refill my insulin prescription three weeks prior to this. The first pharmacy I filled it to delayed it for about a week, so I transferred it to another pharmacy. A week later, I called back to ask them why it was taking so long to fill my insulin. As it turns out, that pharmacy didn't even carry insulin. I have picked up insulin at that pharmacy before, so I was shocked to hear this. Why had they not called me before to notify me that they didn't carry it? Why, when the pharmacists can see the prescriptions that come in, and the app I use to fill it can see when they are out of stock of other products, was I not notified?

Once they gave me this third pharmacy and said that they had insulin in stock and that I would be able to pick it up ASAP, I had been hoping that meant ASAP and not another week before having to actually go speak to someone in person. I had half a pen left, and find it incredibly frustrating that this company has eleven pharmacies in this city and not a single one of them can give me 12 measly insulin pens without an entire ordeal. I'm not looking for something you would expect them to be out of stock of, I am searching for something I quite literally cannot live without. It is not as if this is some crazy unique medication they need to special order either, it's just insulin.

I feel betrayed by my insurance who won't cover another pharmacy, by this pharmacy for not allowing me to pick up my medication, and by the specific pharmacists who seem to be having some sort of issue with me personally.